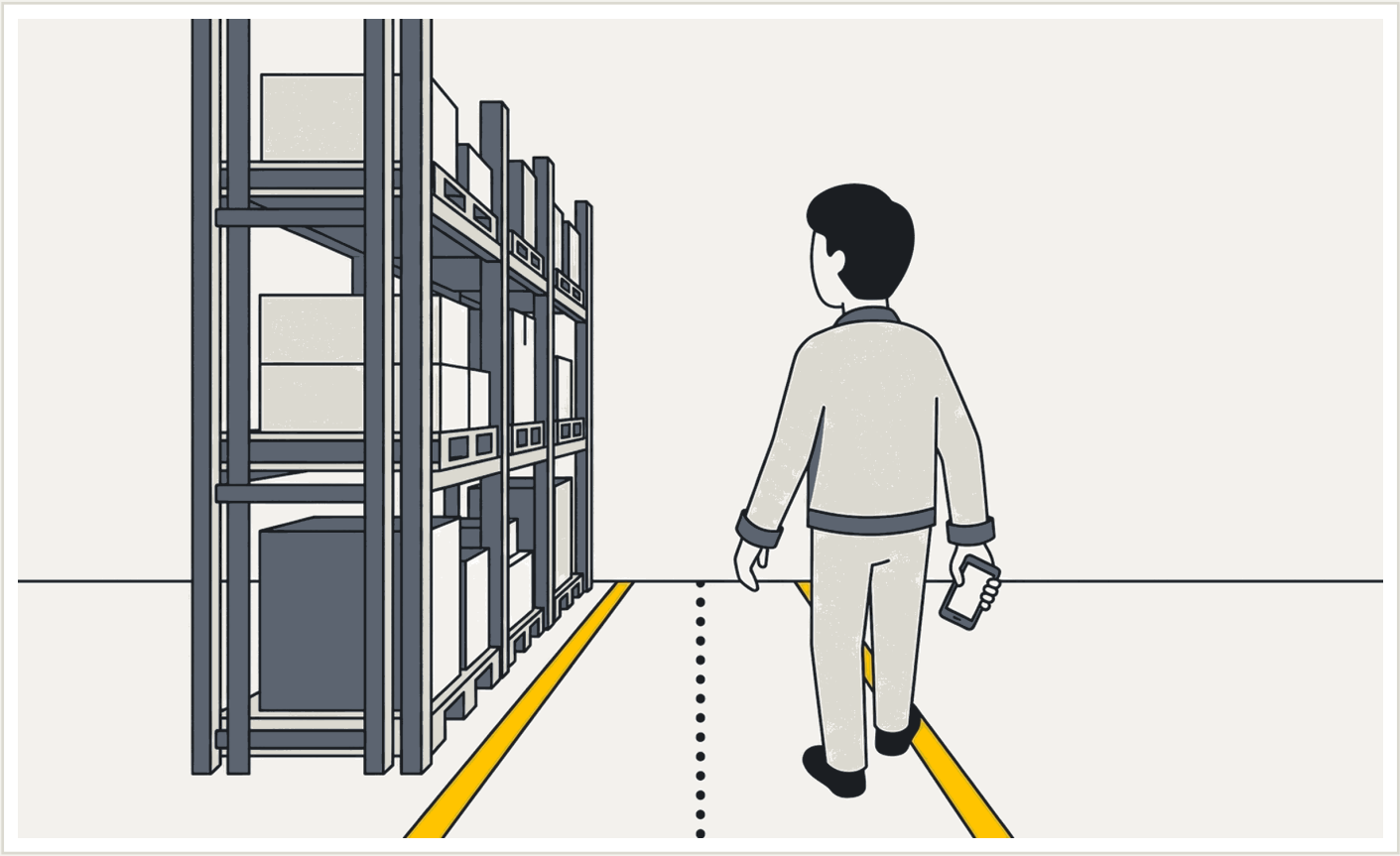
# GEMBA WALK

Go to the real place. Look. Ask why.



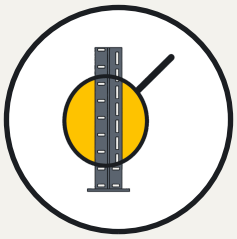


Gemba means the place where the work actually happens. Walk it with your eyes open and a timer running - everything you capture on the way is tagged to the walk, and the summary writes itself at the end.



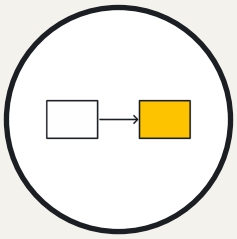
**START THE WALK**

The timer marks what you find



**GO SEE**

The real place, not the report



**ASK WHY**

Respectfully, of the person doing it



**THE SUMMARY**

Everything captured, one card

**WALK THE PROCESS**

Follow the work, not the org chart - goods in to goods out.

**CAPTURE AS YOU GO**

Waste, ideas, actions - each one tagged to this walk automatically.

**ASK, DO NOT TELL**

The person at the bench knows things no report contains.

**CLOSE IT**

Duration, captures, notes - the walk ends as a record, not a memory.

**Nothing in the office knows what twenty minutes on the floor knows.**